# Carroll County Responds to Substance Use Disorder Prevention / Continuum of Care Work

Group Agenda
Tuesday, April 2, 2018
(9:00– 12:30)

#### Group generated list of ground rules:

- Respect the ideas of others *and* add your own:
  - "I like your idea AND I share an idea of mine..." (rather than "BUT");
- Encourage participation of all;
- Create clear action items;
- Use time keeper as needed, start/end on time;
- > Give time for review, debate & discussion, especially to inform new members;
- It is OK to agree to disagree (disagreement ≠ opposition);
- > Keep solution focused.

#### 9:00 Introductions

Review of ground rules generated during August Meeting Once around the table – Introductions Designate a note taker

## A Focus on Prevention

9:05 Advocacy Training presented by New Futures

10:30 Guest: Jason Snook, Aware Recovery Care

If time, Prevention Partner Updates

10:45 - 11:00 Break and Networking

## A Focus on the Continuum:

### 11:00 – 11:30 The Doorway NH – Laconia and North Country Hubs

Guests: Corey Gately, Kimbly Wade, Jarrett Stern -

**11:30 – 12:30 Partner Updates:** Roundtable updates of OTHER community assets and identified gaps in prevention, early identification, intervention, treatment or recovery

Prevention

Early ID & Intervention

Treatment

Recovery

Other announcements

## Remember Assets and Gaps scan of Carroll County

Submitting your service updates

...to NH 2-1-1. Check out new NH 2-1-1 site. If you are a service provider who wishes to be added to our database or to update current information, please click here. <a href="https://www.211nh.org/search/">https://www.211nh.org/search/</a> Then, click on

Service Provider Tools button for online survey. or call 1-866-444-4211 See handout

### Early Identification / Intervention Priorities Addressed:

- 1. To *Collect information about local Emergency Department responses* to overdose; Explore opportunities to promote more effective continuum of care transitions.
- Collect information about local school and community-based efforts for screening, early identification and
  intervention activities that prevent early first use of tobacco, alcohol and other substances at or before ages 1214; Explore opportunities for expanded screening.
- 3. To deliver community education activities related to Trauma Informed Care.

#### **Treatment Priorities Addressed:**

- 1. In partnership with NH Providers Association, regional health care collaboratives, *facilitate a group of SUD treatment providers* in the region to promote communication and collaboration.
- 2. In partnership with local treatment providers, promote activities to raise awareness for a Trauma Informed Community, and public understanding of addiction as a chronic illness.
- 3. In partnership with local and regional resource and referral networks, build and maintain a current listing of existing treatment services and raise community awareness of the need for expanded local treatment options, accessible to Medicaid, Medicare, and the uninsured.

## **Recovery Supports Priorities Addressed:**

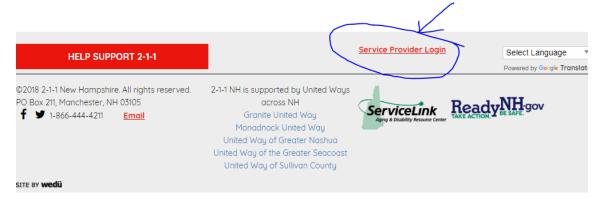
- 1. In partnership with local recovery support organizations, social service providers and local media, *facilitate public health messaging that promotes a recovery supportive community*.
- To actively participate in local collaboratives that seek to expand capacity for services related to housing and homelessness.
- 3. To *actively participate in local collaborations that seek to expand capacity for transportation* options for individuals to access treatment and recovery support services.

Next Meetings: Feb 5, Apr 2, Jun 4

# NH 2-1-1 – Granite United Way – 1-866-444-4211

Is your organization listed? Go to <a href="https://www.211nh.org/">https://www.211nh.org/</a> to find out.

On the bottom of the website homepage there is a "Service Provider Login"

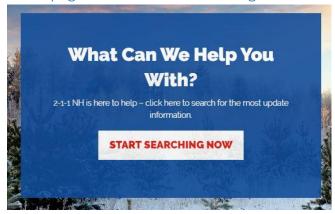


Do you have a "Service Provider Login" or designated staff member to manage the listing? Need to call someone at NH 211?

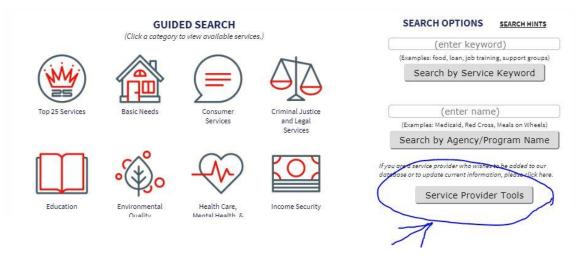


I don't have a login but I would like to input information about our organization.

On the homepage click on "Start Searching Now"



# Then, click on the button "Service Provider Tools"



There you will find choices to start the process to get listed, to request a password, or, for existing providers, to login and update your information.



#### Ideas:

- Familiarize your staff with the NH 211 website
- Train staff to direct clients and consumers to the site.
- Designate a staff person to manage your organization's/program's listing on 211. Large organizations may have a list of various programs that list services.
- Create a calendar reminder once a year or more to review your organization's listing, create a new listing for services or update existing listings with current, accurate information.
- Promote NH 211 as a resource for your staff internally within your organization.
- Promote NH 211 as a resource for the people you serve. Promote it in your publications, social media, newsletters, and other media outlets. Stock 211 cards in your lobby, waiting room.