### Carroll County Responds to Substance Use Disorder Prevention / Continuum of Care Work Group Agenda Tuesday, December 4, 2018 (9:00–12:30)

#### 9:00 Introductions

Review of ground rules generated during August Meeting (3 minutes)

Once around the table – Introductions

### A Focus on Prevention

9:15	Strategic Planning Update – Data Collection
9:45	Upcoming Events/Announcements
10:00	Prevention Partner Updates

10:45 - 11:00 Break and Networking

## A Focus on the Continuum:

11:00 – 12:00 Memorial Hospital CHNA	Heather Phillips
12:00 – 12:30 Partner Updates: Roundtable updates of OTHE	R community assets and identified gaps
in prevention, early identification, intervention, treatment or	recovery
Early ID & Intervention	
Treatment	
Recovery	
Other announcements	
12:00 Assets and Gaps scan of Carroll County	
Submitting your service updates to the NH Treatment Locator, <u>https://nhtrea</u> form to submit changes to a current listing or submitting an edit, you may complete only the we will replace your current listing with the ne to NH 2-1-1. Check out new NH 2-1-1 site. / be added to our database or to update current in <u>https://www.211nh.org/search/</u> Then, click on Se survey. See handout	submit a new listing. If you are e section that needs to be updated and ew information. If you are a service provider who wishes to formation, please click here.

E	arly Identification / Intervention Priorities Addressed:
1	
	opportunities to promote more effective continuum of care transitions.
2	. Collect information about local school and community-based efforts for screening, early
	identification and intervention activities that prevent early first use of tobacco, alcohol and
	other substances at or before ages 12-14; Explore opportunities for expanded screening.
3	To deliver community education activities related to Trauma Informed Care.
٦	Freatment Priorities Addressed:
1	. In partnership with NH Providers Association, regional health care collaboratives, <i>facilitate a</i>
	group of SUD treatment providers in the region to promote communication and collaboration.
2	. In partnership with local treatment providers, promote activities to raise awareness for a
	Trauma Informed Community, and public understanding of addiction as a chronic illness.
3	. In partnership with local and regional resource and referral networks, build and maintain a
	current listing of existing treatment services and raise community awareness of the need for
	expanded local treatment options, accessible to Medicaid, Medicare, and the uninsured.
Re	covery Supports Priorities Addressed:
1.	In partnership with local recovery support organizations, social service providers and local media,
	facilitate public health messaging that promotes a recovery supportive community.
2.	To <i>actively participate in local collaboratives that seek to expand capacity for services</i> related to housing and homelessness.
3.	To actively participate in local collaborations that seek to expand capacity for transportation
	options for individuals to access treatment and recovery support services.

Next Meetings: Feb 5, Apr 2, Jun 4

# Group generated list of ground rules:

- Respect the ideas of others and add your own:
  "I like your idea AND I share an idea of mine..." (rather than "BUT");
- Encourage participation of all;
- Create clear action items;
- Use time keeper as needed, start/end on time;
- Give time for review, debate & discussion, especially to inform new members;
- It is OK to agree to disagree (disagreement ≠ opposition);
- ➤ Keep solution focused.

# NH 2-1-1 – Granite United Way – 1-866-444-4211

Is your organization listed? Go to <u>https://www.211nh.org/</u> to find out.



On the bottom of the website homepage there is a "Service Provider Login"

Do you have a "Service Provider Login" or designated staff member to manage the listing?

Need to call someone at NH 211?



I don't have a login but I would like to input information about our organization.

1. On the homepage click on "Start Searching Now"



2. Then, click on the button "Service Provider Tools"



3. There you will find choices to start the process to get listed, to request a password, or, for existing providers, to login and update your information.

### **Service Provider Tools**

Back	
If you are a serv	ice provider interested in being included in the 2-1-1 New Hampshire Resource Directory
	Get Listed
Service providers must have a	user name and password to access your organization's information on our site. Click here to request a user name and password
	Request Password
	Registered service providers click here to update your information.
	Service Provider Login
	powered by Navigate

#### Ideas:

- Familiarize your staff with the NH 211 website
- Train staff to direct clients and consumers to the site.
- Designate a staff person to manage your organization's/program's listing on 211. Large organizations may have a list of various programs that list services.
- Create a calendar reminder once a year or more to review your organization's listing, create a new listing for services or update existing listings with current, accurate information.
- Promote NH 211 as a resource for your staff internally within your organization.
- Promote NH 211 as a resource for the people you serve. Promote it in your publications, social media, newsletters, and other media outlets. Stock 211 cards in your lobby, waiting room.