

Carroll County Public Health Advisory Council Executive Committee Meeting Thursday, January 28, 2021: 9:00-10:00am

Minutes

Quick Introductions

- introducing Victoria Paige, new Public Health Emergency Preparedness and Response Coordinator. Other new PHN Staff, Sue Valenti, RN, contracting to assist with Vaccine Clinic roll out. Linda Burns, PT, Volunteer Management, also Deputy EMD in northern Carroll County.
- We are fully staffed now at C3PH.
- New agreement with IDN Region 7 to operationalize remaining funds into an SUD expansion
 project in Carroll County. One new staff will be hired to be a Project Manager. Will be used
 towards regional workforce development, training and community engagement and more.
 Granite United Way will oversee as fiscal agent. This grant will run as a two-year project. Job will
 be posted soon. Stay tuned for more details. Sandy at VNS received request for MOU to receive
 funding, for example, from the IDN out of those remaining funds, available for existing partners.
 The overall IDN7 project is closing out this year.
- Once around the table: Caleb Gilbert, Victoria Paige, Sandy Ruka/CCVNHCH, Chuck Henderson/Shaheen, Kim Perkinson, Schelley Rondeau/Central NH VNA, Deb Bunting/GWRSD, Sue Ruka/MWV Adult Day Ctr, Dementia Capable Grant, Valeda Cerasale/Area Director, Northern HS, Marianne Jackson, Interim ED Gibson Ctr for Senior Svcs, Monika O'Clair, VP Strategy community Relations, Huggins Hospital

COVID-19 Vaccine Updates:

- C3PH PHEP Coordinator's Update Victoria Paige
 - Phase 1a 280 first responders, health care providers, all 1st dose complete, 2nd dose started yesterday. Supporting efforts to
 - 1b vax pop just started. Central VNA provided doses for 1b pop
 - Today, CCHOC to vax staff and inmates in 1b
 - Other locations: Adult Day Center & Carroll County Visiting Nurse
 - Other home bound patients via meals on wheels, Stewarts, NHS supported housing
 - Tamworth DMV site is closing the week of 2/5/21. Huggins and Memorial standing up vax clinics, 1a and 1b. Victoria working with Janet at Huggins and Will at Memorial to manage transition.
 - Have received multiple calls regarding vaccine scheduling questions.
 - Regarding second doses during transitions: 2nd doses will be available at hospitals if 1st dose was received at Tamworth for 1a patients. Hospitals will contact recipients to schedule second dose. Hospital determined by town of residents. According to Janet W. Work in progress, according to Huggins.

- Question re Meals on Wheels. Sue V working with southern Carroll/Ossipee Concerned Citizens to serve MOW recipients. Victoria will contact northern Carroll MOW to do similar service. Gibson Ctr MOW serves 6 towns, for reference, Bartlett, Jackson, Madison, Eaton, Conway, Albany (about 100 meals a day). Gibson is offering rides to vax appointments, per Marianne.
- Question from Sandy R: Concerns related to patient mobility in waiting lines vs mobile vaccination. Please communicate mobility concerns to hospital sites, to assist with these clients.
- Monika: Huggins was calling high risk patients to come into the building to come get vaccines, will assist with mobility issues.
- Sue R: What are we telling people now? Can't register at hospitals via online site/211. State is working on that. Monika: everyone will be registered through the state. They will get the email invite to schedule, at that point the hospitals will show up as a site option; if Huggins doesn't show up it's because they are booked, for example right now booked into April. Tell people to check their spam folders for follow up emails. Direct questions to 211 for concerns related to VAMS. For example, errors can be made entering zipcodes. 211 can direct people to the right resources to help answer questions. Follow up emails return time has been very variable between hours to a day to several days, even though guidance said 3-5 days to receive an email. Send questions to <u>covidvaccine@dhhs.nh.gov</u> or 1-866-444-4211
- Schelley: why are they closing Troop E? Victoria: reassure that hospitals will be available for vaccines, National Guard resources will be redeployed to other fixed sites. Schelley: They were sending patients to Tamworth for mobile vax, and now they will have to take on greater demand at their site.
- Monika: We have a list of people starting on Feb. 4 that we will be helping. Still new and we just saw the list yesterday. Reminder: these are second dose 1a people. All hands are on deck to answer multitude of phone calls, a pre-recorded call message is updated daily; phone tree includes a number to get vaccine info; inundated with questions and calls and requests to modify appointments; encouraging patients to keep appointments as designated. Nursing staff is being tapped still for drive up testing and now will be tapped for vaccinations. Tapping staff from other non-clinical departments like IT and more. Hiring still. Will be responding to increased demand upon closure at Tamworth site. Tamworth troops will be re-deployed to other areas with greater demand/need.
- Sandy; working with Home Care Alliance to pursue vaccination of homebound patients
- Monika: Another team has started on a COVID-19 monitoring project. Positive diagnosis is followed. Education, log for 02 stats, 02 monitor for home use and OTC medications for home use. Calls at intermittent times to check in. So far, 27 patients have gone through. Had to hospitalize one patient based on 02 sats guidance. Represents success of monitoring and quick response and hospitalization that might otherwise have been missed.

https://www.hugginshospital.org/assets/pdf/FINAL_Monitoring_Program_Packet_with_ SpO2_Log.pdf

 Deb Bunting: At Ossipee Roundtable. Re: Vulnerable low income Covid19 Positive, parents with children, for example. Perhaps those folks could be referred to Huggins monitoring program? Deb can communicate with Huggins offline. In meantime, Huggins website has a COVID19 page, scroll to testing, info about monitoring, has an intake packet with info on how to monitor O2 saturation numbers; could be used for personal reference. Deb can share that with families, with GWAV group. CDC might have a resource sheet on the topic. Deb can call Schelley at VNA for more info. Deb is also hearing fear and frustration from teachers about access to vaccines.

- FMI Victoria Paige, <u>preparedness@c3ph.org</u>
- PHAC EC Members' Updates:

CHIP Update:

2021-2025 CHIP: Charting Carroll County's Course to 2025

- CHIP Submitted to NH DPHS -
- Final CHIP Priorities:
 - 1) Access to Physical Health Services
 - 2) Access to Comprehensive Behavioral Health Services

3) Healthy Aging

- 4) Healthy and Thriving Early Childhood Experiences
- 5) Public Health emergency Preparedness Across the Lifespan

C3PH Staff Updates:

- COC Facilitator (add update here)
 - We welcomed Kim Perkinson as our new Substance Misuse Prevention Resource Coordinator
 - Launched the Carroll County Youth Suicide Prevention Team, as part of NAMI NH Nexus 2.0 / Garrett Lee Smith Grant, covering Capital Region, Carroll Co and North Country Public Health Networks. The group will work over the next five years across sectors to provide training and strengthen pathways to care for youth, young adults 10-24 at highest risk for suicide.
 - White Horse Recovery and MWV Supports Recovery are partnering with Memorial Hospital and Huggins hospital to dispatch recovery coaches to Emergency Departments in cases involving alcohol and other substance use to provide resources and referral to care.
 - The Young Adult Strategies grant aimed at alcohol and other substance misuse prevention for the 18-24 age group, originally scheduled to end September 2020 will continue through June 2022.
 - The expansion of telehealth access to mental health services under COVID19 has continued to be a valuable asset for this region, especially in terms of breaking down barriers related to transportation. Broadband and internet access will continue to play an important role in access to telehealth.
 - The IDN Region 7 is in the process of closing out. C3PH/GUW, in partnership with regional SUD providers, put together a proposal and is being awarded \$300K of remaining unspent IDN funds over the next two years to support training, SUD workforce, community engagement and other services. A project manager will be hired to lead this two-year project through June 2022.
- SMP Coordinator:
 - Reaching out to County high Schools to see where support/resources can be provided.
 - Carroll County Youth Suicide Prevention Leadership Team meeting held last week. Hoping to increase engagement/training opportunities for 1st responders, faith community.
- PHEP Coordinator (see updates above regarding vaccine roll-out)
- PHAC Coordinator

- Stay tuned for more details about a possible legislative forum on Community health Improvement Plan priorities
- Schelley: VNA has a point of care lead testing machine. Sending letter out to families. Looking forward to future ability to go to Wolfeboro Children's Center and make testing available on site for families, and also to Northern Carroll County Healthy Families America patients.
- Saco River Medical Group trying to get a point of care lead testing equipment for pediatrics.
- Huggins: Point of care lead testing available via Wolfeboro pediatrics.

Next PHAC EC Meeting: Next meeting is scheduled for Thursday, March 25th at 9am