

## Aging with Connection and Purpose Workgroup

**Date:** Wednesday, September 16, 2020  
**Time:** 9:00-11:00am  
**Meeting Leader & Notes:** Caleb Gilbert  
**Location:** Zoom

### Notes

Participants: Sandy Ruka, VNHCH; Jane Galloway, Genesis Mineral Springs; Cheryl Kimball, Huggins Hospital; Marianne Jackson, Gibson Center for Senior Services; Dawn Barnett, ServiceLink; Danielle Reichert, VA; Victoria Laracy, Rep. Pappas Office; Caleb Gilbert, C3PH

#### Carroll County program/initiative updates

- MWV Age-Friendly Community

Age-Friendly Senior Resource Kiosk is up at Conway Public Library, ServiceLink is providing information, among others. Encouraging anyone with senior related resources to bring resources to Conway Public Library. Starting a computer literacy program for elders at CPL. Focus on connection – telehealth, Zoom, Osher Life-Long Learning, and other call technologies. Gibson is still serving MOWs and Meals to go. Lead Test Kits, C3PH receiving some from 3M. Will work to get test kits out to grandparents. Cheryl will reach out to Wolfeboro Public Library, re: technology services for elders.

- MWV Adult Day Center

Up and running following protocols. Operating under COVID Protocols. Observing some decline in guests due to social/emotional isolation.

- VNHCH of Carroll County & Western Maine

Busy in July and August, seeing highest ever census numbers in July and August – perhaps from delayed care and sicker patients. Exploring ways to increase access to technology. Palliative Care Program – received some grant funds to boost technology to implement this program.

- Fall Prevention Programs

Most on hold.

- Advanced Care Planning Programs

Received seed funding from NH Charitable Foundation to pursue technology to develop a software app to complete Advance Care Directives. Will be pursuing further funding to develop the application, will explore health insurance funding sources.

- Huggins CHN / Neighborhood

Meeting virtually as a network. The Neighborhood is providing case management services. Most staff is back from furlough, care management team is busy. Pathways to Population health, Compass Tool here: <http://www.ihl.org/Topics/Population-Health/Pages/Resources.aspx>

- ServiceLink of Carroll County

Some changes to services, new executive director at Partnership for Public Health (SL's fiscal agent), Dawn is managing Carroll County and Belknap County Offices. Caregiver Specialist – Sharon Jones is now

administering these duties. Increase in calls to SL. Using some COVID relief funds to increase access to technology. Installing a secure dropbox outside of office. Not meeting in person, unless in-person is absolutely necessary. Working with Fuel Assistance to help people in physically-distanced manner when necessary. Increase in NH Care Giver grant funding to help anyone who receives grant can receive COVID related, financial assistance. Veterans Independence – receiving referrals. Medicare Open Enrollment is upcoming – October 15<sup>th</sup> until December 7<sup>th</sup>. More LTC calls.

- VA. Danielle Reichert:

Mostly virtual visits, iPads are available to Veterans, at-home health supplies are available to. Some folks do not know the Community Based Outpatient Clinic is located in Conway (Hobbs Street, same building as NH DHHS). Provides Primary Care Services. CBOC's are tied to where Veteran receives Primary Care.

- Genesis Mineral Spring

Low census due to lack of elective surgeries. Any elective surgeries are being prescribed for individuals who do not need rehab services and can rehab at home. Open to admissions, no confirmed COVID cases amongst residents (two staff early on). Conducting family visits virtually, outside, and window visits. COVID assessments required for new admission. New Admissions are placed in observation unit and moved to gen pop, once cleared. Every staff, and 10% sample of residents tested every 10 days.

- Congressman Pappas: Hoping for a senior services roundtable in October. Contact Victoria FMI:
- Other
  - Reframing Aging Workshops: Cheryl will be seeking ways to revisit this training module. Will present to her team at Huggins and will present at a future CC Healthy Aging meeting. Martha is also working to get these workshops out to the public/professionals. Reworked slide deck will be distributed to group that attended the original training.
  - Carroll County Nursing Home: continuing to monitor COVID situation at the County Nursing Home.
  - Huggins Drive-through Flu Clinic: Tuesday, October 13<sup>th</sup>, from 9am to 1pm; Thursday, October 15<sup>th</sup>, from 2 to 6pm. Huggins Hospital Parking Lot (adult flu shots only).

#### **State and Regional program/initiative updates:**

- NHLA/AHA Advocacy

Veto Day – Legislature will be meeting to take up vetoes. Elder exploitation is a bill of interest, but will not likely be overturned. HB 1305 – Homeshare income exemption, study has determined that the bill be resubmitted; Rep. Burroughs will resubmit the bill. Committee studying LTC employee safety will be meeting this month. Large number of absentee ballots seen during primary and expected for general election in November.

AHA – conducting advocacy meetings in Keene. Heather Carroll from NHLA is hoping to hold virtual Town Halls. North Country or Carroll County virtual Town Hall?

**Next Meeting:** Wednesday, September 16, 2020 *details forthcoming*

Upcoming Events: visit our website under “Save the Date” for all upcoming events:

<http://www.c3ph.org/aging-with-connection-and-purpose>